MAINTENANCE AGREEMENT

Equipment maintenance agreement

DRAFT FOR REVIEW

Provider: _____ Customer: _____

Equipment / serial / site: _____

Term and effective date: _____

Included maintenance tasks and frequency: _____

Exclusions and consumables: _____

Access arrangements and customer responsibilities: __

Service windows and escalation contacts: _____

Fees / invoicing / payment terms: _____

Parts approval and additional work process: _____

Liability / insurance / governing terms: _____

Termination / notice / records handover: _____

Provider signature: _____ Customer: _____